OPERATIONS STUDENT #2

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EDUCATION

CARNEGIE MELLON UNIVERSITY, TEPPER SCHOOL OF BUSINESS Pittsburgh, PA
*Master of Business Administration – **MBA*** 5/13

- Concentrations: **Operations Management, Strategy, Organizational Behavior**
- Memberships: Operations Club, Organizational Leadership Club
- Honors: Merit Scholarship recipient

Brigham Young University Provo, UT
Bachelors of Science in Mechanical Engineering 4/06

- Memberships: Men's Chorus, Intramural sports teams
- Honors: Merit Scholarship recipient

EXPERIENCE

3FORM Salt Lake City, UT
Manufacturing Manager (1/08 - 3/11) 1/08 - 7/11

- **Project Management**: Created new factory. Specified and qualified new machinery. Coordinated installation of 55 ton autoclave and all auxiliary equipment. Created new manufacturing processes and phased out old process. Maintained and communicated project timeline to upper management.
- **Process Improvement**: Designed and implemented new manufacturing process that introduced a new technology and capability to the company. Reduced production lead time from six weeks to two weeks and reduced internal quality reject rate from 13.4% to 2.3%. Increased production capacity by 10 fold.
- **Team Work**: Collaborated with Product Development team to launch eight new products in one year. Coordinated production trials and experiments. Collaborated with engineers to determine product specifications and processing requirements.
- **Leadership**: Increased department size from 11 to 30 employees to accommodate growth from 1M to 11M annual revenue in 3 years. Managed team responsible for safety, quality, delivery and gross margin.
- **Crisis Management**: Found a solution for continuing production after a fire in the autoclave. Contracted with another company to use a substitute autoclave. Arranged for transportation of materials and modified tooling to fit substitute. Managed repairs on the autoclave and met customer demands with diminished production capacity.
- **Analytical Problem Solving**: Determined the cause of a systemic process problem for a product by conducting a set of experiments. Reduced the internal reject rate for that product line from 24% to 4%. Collected process data for all product lines and correlated errors. Determined and fixed equipment malfunction and reduced product reject rate by 2%.

Estimation Manager (3/11 – 7/11)

- **Team Work**: Co-led reorganization team to structurally change three departments and reallocate 45 employees. Collaborated with other department managers to establish new organizational structure. Implemented plan after approval from senior management.
- **Process Improvement**: Improved process flow in the inside sales division to reduce lead time for standard quote production from four days to two days. Eliminated unnecessary information hand-offs and streamlined process improving customer interaction.

FLUKE CORPORATION American Fork, UT
Manufacturing manager (7/07-1/08) 5/06 – 1/08

- **Process Improvement**: Reduced lead time for calibration laboratory by 10% by conducting Standard Work Kaizen events.
- **Leadership**: Managed a team of 23 technicians with responsibility for quality and delivery. Increased process flow by improving First Pass Yield by 22%.

ADDITIONAL INFORMATION

- Sr. Leader of church. Led 600 member congregation.
- Languages: Greek (conversational)
- Affiliations: Eagle Scout
- Interests: Spending time with my wife and kids, Music, Outdoors